

What is ParentVue?

ParentVue is a web portal powered by Synergy that provides parents day-to-day insight into their student's educational experience, including:

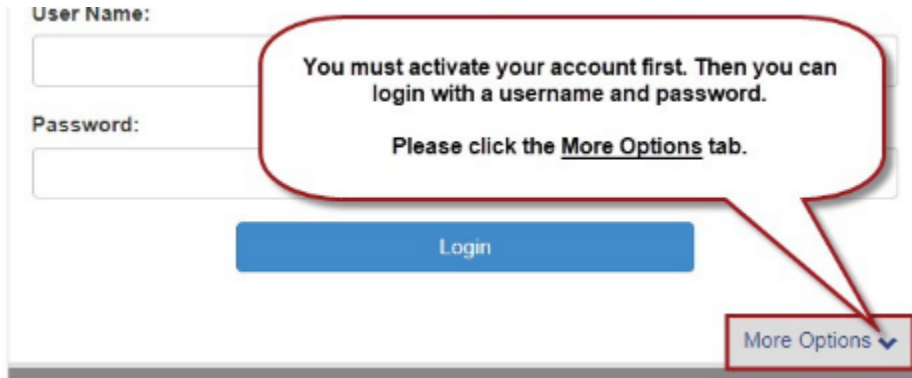
- Assignments and scores
- Attendance
- Discipline
- Health office visits
- Immunization compliance
- Transcripts
- Graduation status

Parents can also use ParentVue to contact VPS teachers and staff, edit account information, upload documents, or receive notifications regarding school events.

Accessing ParentVUE for the first time

To access ParentVue for the first time, a unique activation key is required. You can find your unique activation key in your email or you can contact your student's school office and they will generate a key for you.

1. To login for the first time, click on the **More Options** button in the lower right corner



The screenshot shows the ParentVue login interface. It includes a 'User Name:' field, a 'Password:' field, a blue 'Login' button, and a 'More Options' button with a dropdown arrow in the bottom right corner. A red callout box with a white background and a red border contains the text: 'You must activate your account first. Then you can login with a username and password. Please click the More Options tab.' A red line connects the callout box to the 'More Options' button. The 'More Options' button is also highlighted with a red rectangular box.

2. Click **Activate Account** and follow the prompts

Be sure to input your first and last name exactly as it appears on the activation letter

The Activation Key must be entered in all CAPITAL LETTERS

Parent Account Activation

Step 1 of 3: Privacy Statement

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement.

We take the privacy seriously, and we have implemented numerous physical and technological safeguards to protect all parent and student data. If you suspect the privacy has been violated, please contact us immediately. To help us protect the information, please do not share the username and password with anyone else.

Clicking I Accept means that you agree to the above Privacy Statement.

Step 2 of 3: Sign In with Activation Key

Please enter your first name, last name and the 7 character authentication key (provided to you by the district), to activate your ParentVUE account.

First Name

Last Name

Activation Key

Step 3: Your Username will populate, please create a Password and input an email address (your email will only be used in the event you forget your password). Click **Complete Account Activation**.

Congratulations! You may now access your student's schedule, attendance, grade/report card information and communications from the School or District.

Accessing ParentVUE after you have activated your account

On the [VPS website](#), click on "ParentVue"

The screenshot shows the Vancouver Public Schools (VPS) website. The navigation menu at the top includes links for ParentVUE, Skyward, Gmail, VERN, VPS jobs, News, Español, Calendar/events, and Contact. The ParentVUE link is highlighted with a yellow circle and a red arrow. Below the navigation menu, there are several promotional banners, including one for "New start times" and another for "Help us Write Our Story".

Step 2: On the ParentVue web portal click on **“I am a parent”**

ParentVUE and StudentVUE Access

